

Steps for Clearing the Temporary Internet Files and the Cache

The browser's "cache" that stores the information that allows you to login automatically or to view a page quickly may become corrupted. The cache stores temporary information about the sites that you have visited and it allows you to view or login to your favorite web sites or web pages. If the temporary cache files are the problem you can delete the files that are stored in your cache and the problem will resolve itself. Deleting the files does not hurt your computer.

Refresh the Page

Regardless of the version of Internet Explorer you are using, sometimes just refreshing the page will correct problems. Therefore, if you have not refreshed the Pound High Alumni Home Page, try that first. Open the Pound High Alumni Home Page and either right-click and refresh the page, or select the refresh button on the address bar of the page. (The refresh button is represented by the up and down arrows.)



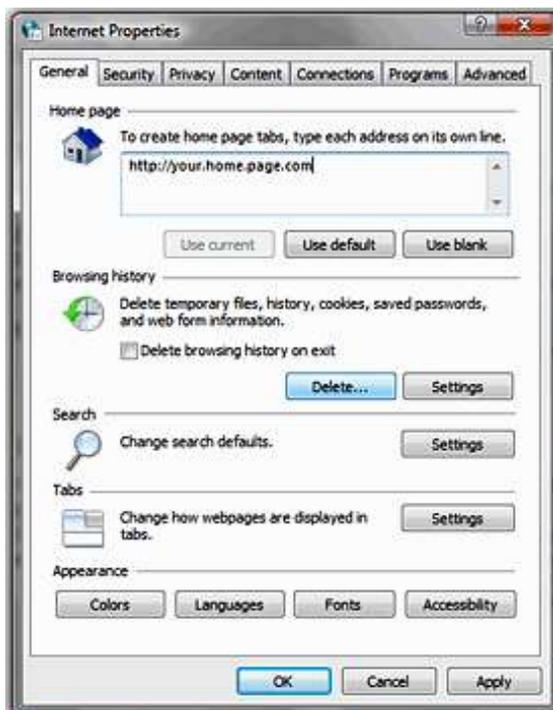
Internet Explorer 8

Step 1: **Quit Internet Explorer 8**

Step 2: Click **Start**, click **Control Panel**, and then double-click **Internet Options**

Step 3: The **Internet Properties** will open displaying the **General** tab

Step 4: Under the browsing history - Delete Temporary Files, Click **Delete**



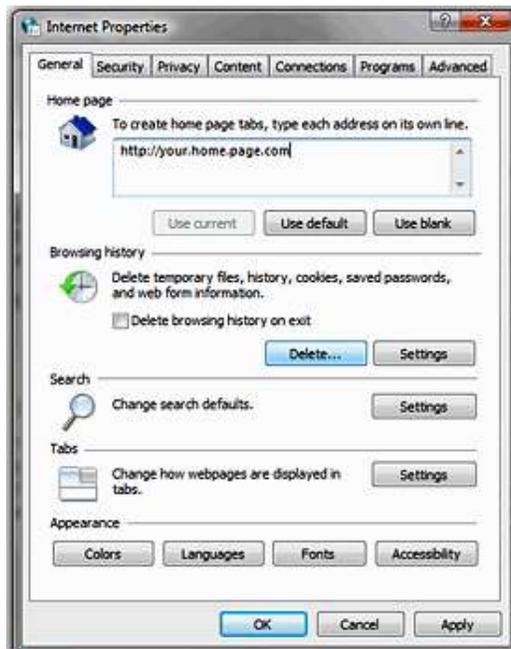
Step 5: When the **Delete Browsing History** opens check the following boxes:

Preserve Favorite Data and **Temporary Internet files**

Step 6: Then click **Delete**. The files will automatically be deleted and the window will close.



Step 7: On the **Internet Properties** window, click **OK**.



Internet Explorer 7

Step 1: With Internet Explorer open, click the **Tools** menu and select **Internet Options**.

Step 2: When the Internet Options opens, the **General** tab will be visible. Under the **Browsing History** click "**Delete**"

Step 3: In the new window that opens, click **Delete Files** in the **Temporary Internet Files** section.

Step 4: Then close and reopen your Internet Explorer 7.

Step 5: Open the Pound High Alumni and either right click and refresh the page or select the refresh button on the address bar of the page. (The refresh button is represented by the up and down arrows.)



Internet Explorer 6

Step 1: With Internet Explorer open, click the **Tools** menu and select **Internet Options**.

Step 2: When the Internet Options opens, the **General** tab will be visible. Under the **Browsing History** click "**Delete**"

Step 3: Click **Delete Files** in the **Temporary Internet Files** section and click OK

Step 4: Then close and reopen your Internet Explorer 6.

Step 5: Open the Pound High Alumni and either right click and refresh the page or select the refresh button on the address bar of the page. (The refresh button is represented by the up and down arrows.)

